

**CITY of HANFORD, PARKS & RECREATION DEPARTMENT**

321 N. Douty Street, Suite B, Hanford, CA 93230 (559) 585-2525

**Recreation Program Evaluation Form**

Activity or Sport: \_\_\_\_\_ Participant's Age: \_\_\_\_\_ Date: \_\_\_\_\_

*In an effort to better serve the community and to ensure the utmost quality of our programs, Hanford Parks and Recreation Department would like for you to take a moment and assess the activity or sport you or your child participated in.*

**Grading Descriptions**

5=Excellent	Program expectations were exceeded
4=Good	Program expectations were met and sometimes exceeded
3=Satisfactory	Program was adequate and expectations were sometimes met
2=Fair	Program often failed to meet expectations and improvements could be made
1=Unacceptable	Program consistently failed to meet expectations and improvements are a must

**Program**

Program was enjoyable	5□	4□	3□	2□	1□
Program times were convenient	5□	4□	3□	2□	1□
Office hours were convenient	5□	4□	3□	2□	1□
Registration process was efficient	5□	4□	3□	2□	1□

**Comments:** \_\_\_\_\_**Staff**

Instructors/Coaches were friendly and helpful	5□	4□	3□	2□	1□
Office Staff was knowledgeable and courteous	5□	4□	3□	2□	1□
Questions were promptly answered	5□	4□	3□	2□	1□
Professionalism	5□	4□	3□	2□	1□
Instructors/Coaches were motivating	5□	4□	3□	2□	1□
Instructors/Coaches were organized	5□	4□	3□	2□	1□
Instructors/Coaches were prompt and on time	5□	4□	3□	2□	1□
Instructors/Coaches encouraged participation	5□	4□	3□	2□	1□
Instructors/Coaches helped build self esteem	5□	4□	3□	2□	1□

**Comments:** \_\_\_\_\_**Facilities**

Cleanliness	5□	4□	3□	2□	1□
Size	5□	4□	3□	2□	1□
Location	5□	4□	3□	2□	1□

**Comments:** \_\_\_\_\_**How did you learn about this program?** Brochure  Newspaper  School Flyer  Friend  Facebook  City Website  Twitter  Instagram  Other